

Changing Your Microchip # Into your Contact Information

Two weeks after you've had your new family member, you will need to call to change your pet's information into your contact information. At drop off, please always (even after baths and during the night) keep your dog/cat's collar with tags on. Animals get out most when people get too comfortable, or in the beginning. Please follow these steps to change the microchip:

1. Confirm who your pet is registered with – Teri Wright Kersten, or Mitzy Barney with 4Life Animal Rescue. ie., owners.
2. Text either Teri or Mitzy (owners) to get current contact information (Name, email, cell phone number, home address) so you can use it when you call.
3. Call Home Again (**1-888-466-3242**) - They're the best and information is saved even when you don't pay the yearly \$19.00.
4. Tell Home Again you've adopted a dog or cat and want to register the microchip into your contact information.
5. Give them the current contact the pet is now registered with. Ask if they are making your online profile account.
6. Home Again will email the owner (us) and ask us to approve the transfer. They give us 2 weeks to respond. After 2 weeks with no response (that shouldn't happen on our end), Home Again will put your pet into your name and contact, either after 2 weeks, or once we respond.
7. Update/Create: If a profile account for your dog was created when you first called in, upload a good photo. Choose the most visible one that looks like your dog. Update as they age/change. Create an account with a picture if one wasn't made yet.

*****At Drop Off, use your phone to make your dog your phone contact. Use Home Again as your pet's phone number, and use the MICROCHIP as your dog's last name or as his/her "company". Do this by going to your contacts and clicking the + sign. There you can add your pet as the contact. In an emergency, you need phone numbers and the microchip FAST.**